

James A Knauer, BSc, CNE

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Full CV: <http://jk.tmoa.org>

Available: Full / Part-Time / Contract

Recent Employment

LA Dogworks (<http://ladogworks.com>)

Hollywood, California

Network Administrator/PC Support Technician, December 2007 – July 2014

Responsibilities: Hardware and software support for 10-node data network, software engineering as it relates to general ledger accounting, and general business consultant.

Technologies: MS Windows, MS Office, MS Visual Studio, MS SQL Server, QuickBooks, Authorize.net, iPower, Register.com, KennelConnection, point of sale hardware, credit card merchant services.

Movie Review Intelligence

Santa Monica, California

Site Author/Administrator, August 2008 – June 2013

Responsibilities: Author and maintain the public and administrative web sites (now closed) through close collaboration with the site's owner.

Technologies: MS Windows, MS Office, MS Visual Studio, MS SQL Server, SEO Optimization, ServerBeach Hosting, GoDaddy.

Emerson Hall Fitness

Los Angeles, California

Account Manager/Bookkeeper/PC Support Technician, January 2006 – December 2008

Responsibilities: Manager of all customer accounts; bookkeeping for receivables, payables, payroll, and quarterly taxes; administration of a 4-node data network; author of custom software billing solutions to enhance trainer accounting.

Technologies: MS Windows, MS Office, MS Visual Studio, QuickBooks, Aphelion Fitness Manager, point of sale hardware, credit card merchant services.

For more information, please visit <http://jk.tmoa.org>. Reference available upon request.